



# MMA ONLY

## Provider Notice

TO: All Community Care Plan Providers & Office Managers

DATE: April 6, 2020

SUBJECT: **Administration of Telemedicine/Telehealth Services (UPDATE)**

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### **Administration of Telemedicine/Telehealth Services**

On March 9, 2020 Governor Ron DeSantis issued Executive Order Number 20-52 declaring a state of emergency related to the 2019 novel coronavirus (COVID-19). The purpose of the Provider Notice is additional guidance related to the delivery of services using telemedicine/telehealth during the COVID-19 state of emergency.

Community Care Plan (CCP) provides coverage, when appropriate, for services provided through telemedicine services to the same extent the services would be covered if provided through a face-to-face encounter with a practitioner. Telemedicine coverage include store-and-forward and remote patient monitoring services.

#### **Payment Parity - reimbursement of telemedicine/telehealth services**

During the state of emergency, CCP shall reimburse services provided via telemedicine at the same rate that is paid if the services were delivered through a face-to-face encounter (i.e.: payment parity). This coverage only applies when the encounter includes a two-way live audio and video link between the CCP enrollee and practitioner for the duration of the service.

#### **Coverage of Telephonic (Audio-Only) Communications**

CCP's coverage for telehealth services to include coverage of the telephone communications, only when rendered by licensed physicians (includes psychiatrist), physician extenders, and licensed behavioral health practitioners.



Service	Procedure Code	Modifier Requires
Telephone Communications – Existing Patients	99441	CR
	99442	CR
	99443	CR
	99441 CG	CR
Telephone Communication – New Patient	99442 CG	CR
	999443 CG	CR

**Therapy Services (Audio and Video)**

CCP provides coverage for the delivery of therapy services (speech-language pathology, physical and occupational therapy) via telemedicine (audio and video) to the extent that services can be delivered in a manner that is provided consistent with the standards of care and all service components designated in the American Medical Association’s Current Procedural Terminology code set and the Florida Medicaid coverage policy.

**Early Intervention Services (Audio and Video)**

CCP provides coverage for the delivery of early intervention sessions via telemedicine (audio and video) when performed by a eligible EIS provider to provide family training designed to support the child’s caregiver in the delivery of care. The EIS provider must guide the caregiver in the implementation of certain components of the enrollee’s individualized family support plan to promote carryover of treatment gains. EIS providers are required to ensure caregivers can perform the tasks essential to foster optimal individual growth and development and minimize the impact of the child’s disability. Minimally, CCP covers the following procedure code/modifier combination:

Service	Procedure Code	Required Modifier	Limits
Early Intervention Individual Session: Family Training	T1027 SC	GT	Four 15-minute units per day

Should you have any questions or concerns, please call our Provider Operations Hotline at 1-855-819-9506 or email [CCP.Provider@ccpcares.org](mailto:CCP.Provider@ccpcares.org).

***Thank you for your cooperation in working with us to keep our community healthy and safe!***